



Grass Helper Lawn Care Inc.
557 Salmon Brook Street
Granby CT, 06035
(860) 844-0004

March 15, 2010

Valued customer,

It sure has been a strange couple of years. There has been lots of rain and snow, crazy things going on everywhere. I don't know what to expect this year as far as the weather is concerned. We are due for a hot, dry summer. I know that your system was not of much use over the last few years. Don't make the assumption that it probably does not need an inspection because of its lack of use. Damage can be caused by inactivity as well. Sign up early and be ready for the heat.

We will be holding the line on our prices this year with one small exception. This year we will be adding a winterization connection after your backflow device. The cost of the connection is \$15.00. If applicable, the cost will be added to your winterization price this year only. The bottom line is the addition of this part will protect your drinking water and save you money. This charge will not apply to systems that do not have backflow devices. For more information, please visit our website www.grasshelper.com.

I would also like to remind you that if you have a system that runs off the public water supply, the law requires that you must have your backflow device tested annually. If your system is supplied by a private well, it is not required but strongly encouraged. In most cases we can provide this service for you (except Aquarian customers).

Backflow information, as well as a wealth of other information can be found on our website www.grasshelper.com. The website provides forms as well as troubleshooting and product information. We prefer to use email as much as possible; it saves paper, time, money and trees. It also helps us to keep you informed.

I'm looking forward to seeing you this year. Thanks again for working with us. We really appreciate working with you.

Ken McCartney

President
Grass Helper Lawn Care Inc.